



UNITED STATES  
DEPARTMENT OF THE INTERIOR

GEOLOGICAL SURVEY  
Topographic Division  
345 Middlefield Road  
Menlo Park, CA 94025

August 17, 1971

Mr. James R. Gilbert  
University of Idaho  
Wilderness Research Center  
Forestry Bldg.  
Moscow, Idaho 83843

Dear Mr. Gilbert:

Thank you for your letter of August 10. We are concerned when anyone fails to receive prompt services from our organization.

Orders for topographic maps are filled immediately from our sales files. We are glad you experienced no delay in receiving your topographic maps.

Our photographic reproductions are not stocked and are custom processed for each order. The primary responsibility in our photographic laboratory is to satisfy the special needs of our organization for topographic mapping - in addition to other Federal Agencies requests. After those needs are accomplished we readily accommodate other requests. An order for photographic reproductions such as yours normally take 4 to 6 weeks because of the many and varied demands on our photo lab capacity.

Your order for photographic reproductions was mailed August 9 by pre-paid fourth class mail. We trust you have now received the order. Please let us know if we can be of further service.

Sincerely yours,

*Robert F. Thurston*  
for Roy F. Thurston  
Pacific Region Engineer